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FEB 21 2003

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)
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 Christopher LEFEBVRE et al.)
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)
 Serial No.: 09/688,694) Art Unit: 2163
)
)
 Filed: October 17, 2000) Examiner: Unassigned
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For: METHOD AND SYSTEM FOR RETAINING CUSTOMER LOYALTY

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INFORMATION DISCLOSURE STATEMENT

Director of the United States
Patent and Trademark Office
Washington, D.C. 20231



Sir:

In accordance with 37 C.F.R. §§ 1.56, 1.97, and 1.98, Applicant respectfully requests consideration of the references listed on the attached Form PTO/SB/08A. Copies of the references listed are also enclosed.

Applicant respectfully requests that the Examiner consider the references cited on the Form PTO/SB/08A and that the Examiner indicate that the references have been considered in this application by returning a copy of the Form PTO/SB/08A with the Examiner's initials in the left column per MPEP 609.

This IDS is submitted prior to the issuance of a first Office Action on the merits; therefore, it is believed that no fees are required in connection therewith. If any fees are necessitated by the filing of this Information Disclosure Statement, please charge the undersigned's Deposit Account No. 50-0206.

Atty. Docket: 47004.000062



Date: 2-10-03

Respectfully submitted,

HUNTON & WILLIAMS


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